



# Surcharges 2024.

Everything you need to know  
about the surcharges of the carriers.

\* The mentioned rates are exclusive of VAT, unless otherwise indicated.

[View hand-out](#) >



SURCHARGES.

# PostNL.



## Parcel NL and within the EU.

Research conducted by carriers shows that half of the shipped parcels consist of empty space. This results in the transportation of unnecessary volume. By collectively reducing this, we can create additional logistic capacity and directly reduce CO2 emissions, thus minimizing our environmental impact. Therefore, a surcharge will be applied to parcels with a volume greater than 50 dm3 (destined within the Netherlands or within the EU).

Volume surcharge	NL	EU
< 50 dm3	Free	Free
50 - 100 dm3	€ 0,75	€ 0,54
100 - 200 dm3	€ 2,50	€ 1,63
> 200 dm3	€ 5,95	€ 3,27

## Parcel NL, within and outside the EU.

Specifications	Surcharge
<b>Manual processing surcharge</b> A parcel that needs to be manually processed due to nature, shape, or packaging.	Netherlands: € 4.95 Denmark: € 13.50 Germany: € 10.00 France: € 8.00 Sweden: € 13.50 Other countries: € 4.95
<b>Freight surcharge</b> For packages that exceed the maximum dimensions and/or weight (larger than 175 x 78 x 58 cm or heavier than 30 kg), a freight surcharge will be applied.	€ 83.68
<b>Peak surcharge</b> PostNL applies a peak surcharge to ensure the quality of processing and delivery of parcels and letterbox parcels during the last and busiest period of the year.	€ 0.26 per parcel € 0.15 per letterbox parcel
<b>Energy surcharge</b> High energy and fuel prices have a significant impact on consumers and businesses. As a result of this increase, an energy surcharge applies.	Monthly variable. You can find the most recent and comprehensive information <a href="#">here</a> .

## Volumetric weight.

Volumetric weight is the volume that a parcel occupies during transport. The rate for a global shipment (a shipment outside Europe) is calculated as follows: **Base rate + number of kilograms\* x (price per kilogram + energy surcharge per kilogram)**. This approach is implemented to charge shipments that take up more space and/or weight during transportation more than smaller and/or lighter shipments.

*\*Number of kilograms: We consider the actual weight and the volumetric weight. The price is based on the higher of the two. Volumetric weight is calculated based on the volume (dm3)/7.5.*



SURCHARGES.

**DHL.****Parcel Netherlands DHL For You - consumer delivery.**

Specifications		Surcharge
<b>Manual processing*</b>	A parcel that needs to be manually processed due to nature, shape, or packaging.	€ 7.25
<b>Outside specifications*</b>	A parcel that is longer than 120 cm or wider than 60 cm or higher than 60 cm. Maximum length: 180 cm. Maximum volume: 432 liters.	€ 7.25
<b>Long parcel*</b>	A parcel between 180 cm and 240 cm long. Maximum volume: 432 liters. Maximum weight: 31.5 kg.	€ 23.50
<b>Return too large parcel*</b>	If a parcel is larger than 240 cm or 432 liters, the parcel will be returned to the sender.	€ 27.50
<b>Return too heavy parcel*</b>	If a parcel is heavier than 31.5 kg, the parcel will be returned to the sender on a pallet.	€ 27.50
<b>Undelivered parcel</b>	If the parcel cannot be delivered or has not been picked up at the DHL ServicePoint, the parcel will be returned to the sender.	Shipping rate + €1.25
<b>New shipping label</b>	If the shipping label contains an error, DHL will print a new label.	€ 1.00
<b>Wadden Islands*</b>	A parcel or pallet to the Dutch Wadden Islands.	€ 5.50
<b>GoGreen surcharge</b>	Surcharge in which DHL compensates for the CO2 emissions per shipment through their GoGreen offset program.	€ 0.03
<b>Fuel surcharge</b>	DHL applies a fuel surcharge to cover the additional costs for fuel. This surcharge may vary on a monthly basis, depending on oil and gas prices.	Monthly variable. You can find the most recent information <a href="#">here</a> .

**Parcel Netherlands DHL For You Today..**

Specifications		Surcharge
<b>Manual processing*</b>	A parcel that needs to be manually processed due to nature, shape, or packaging.	€ 7.25
<b>Undelivered parcel</b>	If the parcel cannot be delivered or has not been picked up at the DHL ServicePoint, the parcel will be returned to the sender.	Shipping rate + € 1.25
<b>New shipping label</b>	If the shipping label contains an error, DHL will print a new label.	€ 1.00
<b>GoGreen surcharge</b>	Surcharge in which DHL compensates for the CO2 emissions per shipment through their GoGreen offset program.	€ 0.03
<b>Fuel surcharge</b>	DHL applies a fuel surcharge to cover the additional costs for fuel. This surcharge may vary on a monthly basis, depending on oil and gas prices.	Monthly variable. You can find the most recent information <a href="#">here</a> .

\* Excluding fuel surcharge and toll surcharge if the shipment goes to/via Belgium, Germany, or Hungary.

**3**



SURCHARGES.

**DHL.**

## Parcel DHL Europlus - company delivery.

Specifications		Surcharge
<b>Manual processing*</b>	A parcel that needs to be manually processed due to nature, shape, or packaging.	€ 7.25
<b>Additional action*</b>	A parcel that is smaller than L15 x W11 x H3.5 cm. A parcel that is larger than L120 x W60 x H50 cm and a maximum of L180 x W100 x H50 cm.	€3.50
<b>Extra large*</b>	A parcel between L180 x W100 x H50 cm and a maximum of L240 x W100 x H200 cm. A parcel between L240 and L600 cm with a maximum diameter of 30 cm and 31.5 kg. Available in the Benelux.	€ 49.50
<b>Heavy parcel*</b>	For shipping a parcel between 23 and 31.5 kg.	€ 4.25
<b>Heavy parcel on pallet*</b>	If a parcel heavier than 31.5 kg is not placed on a pallet, DHL will place this parcel on a pallet.	€ 16.50 + pallet rate
<b>Undeliverable / Refused Shipment</b>	A shipment that cannot be delivered will be returned to the sender.	€ 9.50 + 75% of shipping rate
<b>New shipping label</b>	If the shipping label contains an error, DHL will print a new label.	€ 1.00
<b>Remote area</b>	If the shipment has to be delivered in a remote area. More info: <a href="http://www.dhlparcel.nl/ras">www.dhlparcel.nl/ras</a>	€ 0.35 per kilo (with a minimum of € 17.50)
<b>Wadden Islands*</b>	A parcel or pallet to the Dutch Wadden Islands.	€ 5.50
<b>Customs clearance Europe</b>	For sending a shipment to dutiable destinations (with the exception of the United Kingdom)	€ 32.50
<b>United Kingdom Customs Clearance</b>	For sending a shipment to the United Kingdom.	€8.95 + €0.35 per HS description
<b>GoGreen surcharge</b>	Per parcel € 8.95 + € 0.35 per HS description.	Benelux € 0.03 Outside the Benelux € 0.09
<b>Fuel surcharge</b>	Surcharge in which DHL compensates for the CO2 emissions per shipment through their GoGreen offset program.	Monthly variable. You can find the most recent information <a href="#">here</a> .

\* Excluding fuel surcharge and toll surcharge if the shipment goes to/via Belgium, Germany, or Hungary.





## SURCHARGES. DHL.

### Parcel DHL Parcel Connect - consumer delivery.

Specifications		Surcharge
<b>Manual processing*</b>	A parcel that needs to be manually processed due to nature, shape, or packaging.	€ 7.25
<b>Outside specifications*</b>	A parcel that is longer than 120 cm or wider than 60 cm or higher than 60 cm. Maximum length: 180 cm. Maximum volume: 432 liters.	€ 23.50
<b>Heavy parcel*</b>	For shipping a parcel between 23 and 31.5 kg.	€ 4.25
<b>Return too large parcel*</b>	If a parcel is larger than 180 cm or 432 liters, the parcel will be returned to the sender.	€ 27.50
<b>Return too heavy parcel*</b>	If a parcel is heavier than 31.5 kg, the parcel will be returned to the sender on a pallet.	€ 27.50
<b>Undelivered parcel</b>	If the parcel cannot be delivered or has not been picked up at the DHL ServicePoint, the parcel will be returned to the sender.	€ 9.50 + 75% of shipping rate
<b>New shipping label</b>	If the shipping label contains an error, DHL will print a new label.	€ 1.00
<b>Remote area*</b>	If the shipment has to be delivered in a remote area. More info: <a href="http://www.dhlparcel.nl/ras">www.dhlparcel.nl/ras</a>	€ 17.50
<b>United Kingdom Customs Clearance</b>	For sending a shipment to the United Kingdom.	€8.95 + €0.35 per HS description
<b>GoGreen surcharge</b>	Surcharge in which DHL compensates for the CO2 emissions per shipment through their GoGreen offset program.	Benelux € 0.03 Outside the Benelux € 0.09
<b>Fuel surcharge</b>	DHL applies a fuel surcharge to cover the additional costs for fuel. This surcharge may vary on a monthly basis, depending on oil and gas prices.	Monthly variable. You can find the most recent information <a href="#">here</a> .

\* Excluding fuel surcharge and toll surcharge if the shipment goes to/via Belgium, Germany, or Hungary.





SURCHARGES.

UPS.

## Specifications

## Surcharge

<b>Fuel surcharge</b>	UPS charges a variable fuel surcharge based on current fuel prices. The fuel surcharge applies to every shipment and is also calculated on the following surcharges and options: <ul style="list-style-type: none"><li>• Delivery to home address</li><li>• Large parcel surcharge</li><li>• Manual processing</li><li>• Exceeding maximum dimensions</li></ul>	The most recent and complete information can be found <a href="https://www.ups.com">ups.com</a> .
<b>Address correction</b>	If the address is incorrect and the correct address is in the same destination country, UPS will use its best efforts to locate the correct address and deliver the shipment.	€ 8.90
<b>Remote area</b>	UPS charges a surcharge for shipments delivered to areas outside the UPS service area. For more information, visit <a href="https://www.ups.com">www.ups.com</a> .	€ 0.53 per kg with a minimum of € 27.04.
<b>Return in case of unsuccessful delivery</b>	All shipments that cannot be delivered by UPS even after measures have been taken will be automatically returned. UPS charges a surcharge for this.	Shipping costs + € 6.74
<b>UPS carbon neutral</b>	UPS believes it is important to tackle climate change. The CO2 neutral surcharge compensates for the climate impact of the shipment by supporting environmentally responsible projects. Visit <a href="https://www.ups.com">www.ups.com</a> for more information.	Within the EU: € 0.20 Outside the EU: € 0.65
<b>Currency conversion rate</b>	UPS charges an exchange rate surcharge for charges in a foreign currency.	0,75% of the amount to be converted.
<b>Duty and tax forwarding charge</b>	For shipments to countries outside the EU, UPS charges a surcharge if the payer of import duties and VAT is not located in the country of destination.	€ 20.10
<b>Additional handling service</b>	When the longest side is greater than 100 cm (but not greater than 274 cm), the second longest side is greater than 76 cm or the weight is greater than 32 kg (but not greater than 70 kg).	€ 10.75 + fuel surcharge





SURCHARGES.

UPS.

Specifications		Surcharge
<b>Large parcel surcharge</b>	When the length + belt circumference is more than 300 cm, but not more than 400 cm.  Calculating belt size: (2x width) + (2x height)	€ 54.30 + fuel surcharge  Please note: when determining the shipping rate, a minimum of 40 kg is used by UPS in this case.
<b>Over Maximum Limits</b>	When a parcel is longer than 274 cm, weighs more than 70 kg or has a belt circumference of more than 400 cm.  Calculating belt size: (2x width) + (2x height)	€ 282 + fuel surcharge.  Please note: the large parcel surcharge is on top of this.
<b>Peak surcharge</b>	To ensure the quality of processing and delivery of parcels during extra busy periods, UPS charges a variable peak surcharge.	The most recent and complete information can be found at <a href="https://www.ups.com">ups.com</a>
<b>Residential delivery service</b>	UPS charges a surcharge for shipments to residential addresses.	€ 3.42 + fuel surcharge

Important! UPS is strict on the dimensions and weight given. The moment these deviate it will result in a surcharge. For a complete list of surcharges, see the UPS [service guide](#).







Specifications		Surcharge
<b>Energy surcharge</b>	DPD calculates a variable energy surcharge on the parcel price for all services and products. This price is indexed, which means that DPD constantly adjusts it according to the fluctuating energy prices.	Variable, <a href="#">on the website of DPD</a> you can find an up to date overview.
<b>Tyre surcharge</b>	Tyres to Finland, Norway, Sweden and Denmark that are not delivered in carton packaging, are provided by DPD with the correct packaging. A surcharge will apply for this.	€ 3,12 per tyre
<b>Peak surcharge tyres</b>	For shipping tyres a peak surcharge applies from 1 March to 31 May and from 24 September up to and including 24 December.	€ 1,59 per tyre
<b>NSP (Non Standard Parcel)</b>	<p>A parcel is considered a Non Standard Parcel if it meets one of the underneath criteria:</p> <ul style="list-style-type: none"><li>• A parcel has a length or is measured diagonally longer than 130 cm;</li><li>• The parcel is heavier than 20 kilograms;</li><li>• The parcel has an unstable, irregular shape (sphere, cylinder, roll);</li><li>• The parcel is not, or is not properly packaged, according to the packaging guidelines (see <a href="#">dpd.com/nl/en/support/packing/</a>);</li><li>• The label on the parcel is missing or is difficult to read;</li><li>• A parcel that, for whatever reason, requires additional manual handling or sortation.</li></ul> <p>If a parcel is larger than 175 cm, heavier than 31.5 kg or has a dimension over 300 cm, only the surcharge for excess on dimensions and weight will be applied.</p>	€ 1,75 per parcel
<b>Excess dimensions and weight for a 'normal parcel' (NP parcel)</b>	<p>DPD applies maximum dimensions and weights to parcels. A surcharge will apply when the dimensions of 'normal parcels' are exceeded. The surcharge applies to a parcel when it exceeds the following measures or weights:</p> <ul style="list-style-type: none"><li>• A parcel has a length or is measured diagonally longer than 175 cm;</li><li>• The parcel is heavier than 31.5 kilograms;</li><li>• The parcel has a dimension over 300 cm.</li></ul> <p>When this surcharge applies, the NSP surcharge will not apply.</p>	€ 44,50 per parcel
<b>Excess dimensions and weight for a 'small parcel' (KP parcel)</b>	<p>DPD applies maximum dimensions and weights to parcels. A surcharge will apply when the dimensions of 'small parcels' are exceeded. The surcharge applies to a parcel when it exceeds the following measures or weights:</p> <ul style="list-style-type: none"><li>• A parcel has a length or is measured diagonally longer than 50 cm;</li><li>• The parcel is heavier than 3 kilograms;</li><li>• The parcel has a dimension over 111 cm.</li></ul>	€ 7,50 per parcel







Specifications		Surcharge
<b>Age check</b>	Surcharge for checking if the consignee is 18 years or older. Mandatory for the delivery of alcohol and tobacco in the Netherlands.	€ 1,59 per parcel
<b>Return non-deliverable or rejected parcels</b>	Parcels which could not be delivered, were rejected by the receiver or did not get collected at the Pickup parcelshop during the storage time (7 days), will be returned to the sender. Parcels that were rejected by the receiver will be returned immediately. For returning these parcels, a surcharge will apply.	DPD business delivery rate (DPD Classic) + € 2,65
<b>Toll</b>	DPD calculates 2 toll surcharges: Belgium (through and to), and Germany (through and to). The percentages will be charged per parcel and will be visible as a total charge on the invoice.	3,8% per parcel, to Belgium 1,9% per parcel, through Belgium 4,4% per parcel, to Germany 2,95% per parcel, through Germany





### Remote area surcharge.

Refer to [this document](#) for an overview of all postal codes per country designated by DPD as remote areas.

Destination	Surcharge
Netherlands	€ 7,50
Denmark	€ 9,-
Germany	€ 12,-
Estonia	€ 20,65
Finland	€ 25,-
France	€ 22,50
Greece	€ 20,65
Ireland	Excl. Northern-Ireland
Italy	€ 20,65
Croatia	€ 20,65
Portugal	€ 52,-
Spain	€ 34,-
Sweden	€ 15,-

