



# The rates for 2022.

Everything you need to know about the rates and surcharges for 2022.

All rates mentioned are excluding VAT, unless stated otherwise.

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# Preface.

In this hand-out you can read everything about the rates and surcharges for 2022.

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# Rates for parcels.

## Parcel shipment NL.

Amount	Rate
1 – 249	€ 6,25
250 – 499	€ 6,05
500 – 999	€ 5,80
1.000 – 2.499	€ 5,65
2.500 – 4.999	€ 5,55
5.000 +	<a href="#">Contact</a>

## Return shipment NL.

Amount	Rate
1 – 249	€ 6,25
250 – 499	€ 6,05
500 – 999	€ 5,80
1.000 – 2.499	€ 5,65
2.500 – 4.999	€ 5,55
5.000 +	<a href="#">Contact</a>

## Volume surcharge.

Research from carriers shows that half of all parcels sent consist of air, meaning that a great deal of empty space is transported unnecessarily. If we manage to reduce this together, we can create extra logistics capacity and immediately reduce CO2 emissions, thereby reducing our impact on the environment. We therefore charge a surcharge for parcels with a content greater than 50dm3. The surcharge will be calculated based on the space used by the parcel during the delivery process.

Surcharge	Rate
< 50 dm3	Free
50 - 100 dm3	€ 0,50
100 - 200 dm3	€ 1,50
200 < dm3	€ 3,01

## Freight surcharge.

For parcels that exceed the maximum dimensions (175 x 78 x 58cm) and/or maximum weight (30kg), a freight surcharge of € 73,17 will be applied.

### Calculation example for a standard moving box:

- Size: 48 x 32.5 x 32cm
- Content: 4.8 x 3.25 x 3.2dm = 49.9dm3
- 49.9dm3 is less than 50dm3: 49.9dm3 < 50dm3
- There is no surcharge. Only the basic rate applies to this parcel shipment.

## Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for parcels. The peak surcharge is set at €0.25 per parcel and applies to every destination.



# Rates for letterbox parcels.

## Letterbox parcel.

Amount	Rate
1 – 499	€ 4,10
500 – 999	€ 3,92
1.000 – 2.499	€ 3,85
2.500 – 4.999	€ 3,60
5.000 – 9.999	€ 3,37
10.000 +	<a href="#">Contact</a>

## Return letterbox parcel.

Amount	Rate
1 – 499	€ 4,10
500 – 999	€ 3,92
1.000 – 2.499	€ 3,85
2.500 – 4.999	€ 3,60
5.000 – 9.999	€ 3,37
10.000 +	<a href="#">Contact</a>

## Surcharge.

Letterbox parcels are the ideal option for shipping small, lightweight products at a lower price. The minimum and maximum size and weight for letterbox parcels are:

- Min. size: 14cm in length x 9cm in width.
- Max. size: 38 x 26.5 x 3.2cm.
- Max weight: 2kg.

A surcharge of € 4.80 will be applied for letterbox parcels that do not meet the size and/or weight restrictions. These shipments cannot be delivered through the postal network and are automatically transferred to the parcel network in order to create as little inconvenience for your customer as possible. This process involves additional costs.

## Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for letterbox parcels. The peak surcharge is set at €0.15 per letterbox parcel and applies to every destination.



# Rates for digital stamps.

## Shipments smaller than C4 size.

Weight	Rate
0 – 20 gram	€ 0,96
20 – 50 gram	€ 1,92
50 – 100 gram	€ 2,88
100 – 350 gram	€ 3,84
350 - 2.000 gram	€ 4,50

## Shipments larger than C4 size.

Weight	Rate
0 – 20 gram	€ 4,50
20 – 50 gram	€ 4,50
50 – 100 gram	€ 4,50
100 – 350 gram	€ 4,50
350 - 2.000 gram	€ 4,50

\*If a shipment is larger than C4 size (32.4 x 22.9cm), the price for a 350 -2.000 gram shipment applies.

\*The digital stamp is excluded from VAT.



# Rates for pallet shipments.

## Pallet shipment.

Amount	The Netherlands	Belgium
1 pallet	€ 62,00	€ 86,00
2 pallets	€ 116,50	€ 164,00
3 pallets	€ 169,00	€ 239,00
4 pallets	€ 219,00	€ 313,00
5 pallets	€ 268,00	€ 385,00
6 pallets +	<a href="#">Contact</a>	<a href="#">Contact</a>

- Size: Max. 120 x 100 x 200 cm (height incl. pallet)
- Weight: Max. 1,000 kg

## Half pallet shipment.

Amount	The Netherlands	Belgium
1 pallet	€ 54,50	€ 78,00
2 pallets	€ 103,00	€ 151,00
3 pallets	€ 148,00	€ 220,00
4 pallets	€ 191,00	€ 286,00
5 pallets	€ 233,00	€ 351,00
6 pallets +	<a href="#">Contact</a>	<a href="#">Contact</a>

- Size: Max. 80 x 60 x 150 cm (height incl. pallet)
- Weight: Max. 1,000 kg



# Rates shipping and delivery options.

## Shipping options.

Options	Rate
Only home address	€ 0,34
Signature upon receipt	€ 0,42
Only home address and signature on delivery	€ 0,52
Insurance up to € 100.-	€ 0,65
Insurance up to € 250.-	€ 1,10
Insurance up to € 500.-	€ 1,80
Insurance up to € 5.000.- <i>(per € 500.-)</i>	€ 1,80
Return if no answer	Free
Large parcel (XL surcharge) <i>Maximum 30kg and/or 175 x 78 x 58cm</i>	€ 3,18
Age check	€ 1,64

## Delivery options.

Options	Rate
Pick up at PostNL location	Free
Evening delivery	€ 1,34
Morning delivery	€ 10,92
Specific day & time	Free



# Rates Europe.

## Parcel Europe.

Country	1 - 99	100 – 249	250 - 499	500 - 1.000
Belgium	€ 9,25	€ 8,75	€ 7,75	€ 7,25
Luxembourg	€ 12,50	€ 12,00	€ 11,00	€ 10,50
Germany	€ 9,50	€ 9,00	€ 8,00	€ 7,50
France	€ 14,50	€ 14,00	€ 13,00	€ 12,50
Denmark	€ 15,00	€ 14,50	€ 13,50	€ 13,00
Austria	€ 14,50	€ 14,00	€ 13,00	€ 12,50
Italy	€ 16,00	€ 15,50	€ 14,50	€ 14,00
Portugal	€ 17,50	€ 17,00	€ 16,00	€ 15,50
Spain	€ 16,00	€ 15,50	€ 14,50	€ 14,00
Finland	€ 20,00	€ 19,50	€ 18,50	€ 18,00
Ireland	€ 19,25	€ 18,75	€ 17,75	€ 17,25
Sweden	€ 20,00	€ 19,50	€ 18,50	€ 18,00
Hungary	€ 20,00	€ 19,50	€ 18,50	€ 18,00
Poland	€ 20,00	€ 19,50	€ 18,50	€ 18,00
Slovenia	€ 20,75	€ 20,25	€ 19,25	€ 18,75
Slovakia	€ 17,00	€ 16,50	€ 15,50	€ 15,00
Czech Republic	€ 17,00	€ 16,50	€ 15,50	€ 15,00
Bulgaria	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Greece	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Romania	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Estonia	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Latvia	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Lithuania	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Croatia	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Cyprus	€ 26,50	€ 26,00	€ 25,00	€ 24,50
Malta	€ 26,50	€ 26,00	€ 25,00	€ 24,50

• Total parcel size < 300 cm (= L + 2 x W + 2 x H)





## Belgium.

Sending a parcel to Belgium will be similar to sending a parcel within the Netherlands. As of 1 January 2022, a parcel to Belgium will be sent without additional shipping options as standard. You can choose whether to add a shipping option. On the right you see an overview of the shipping options to Belgium.

### Shipping options Belgium

Home address only

No extra charge

## Manual processing surcharge.

If products are packed incorrectly or not firmly, they can disrupt the logistics process of the carrier. For example, because they get stuck on the sorting belt, get damaged or the shipping label cannot be scanned. To solve this problem, they are removed from the sorting belt and processed manually. You pay a surcharge for this, on top of the costs of your shipment. The [‘manual processing surcharge’](#) has been set at €3.18 per package, with the exception of Germany and France. Watch [this](#) video to see how you can avoid the surcharge. On the right you see an overview of the surcharge for shipments within Europe.

### Country

### Surcharge

Germany

€ 10,00

France

€ 8,00

Other EU countries

€ 3,18

## Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for parcels. The peak surcharge is set at €0.25 per parcel and applies to every destination.



# Rates Europe.

## Return parcel EU.

Country	1 - 99	100 – 249	250 - 499	500 - 1.000
Belgium	€ 13,75	€ 13,25	€ 12,25	€ 11,75
Germany	€ 13,75	€ 13,25	€ 12,25	€ 11,75
France	€ 14,75	€ 14,25	€ 13,25	€ 12,75
Austria	€ 14,75	€ 14,25	€ 13,25	€ 12,75
Italy	€ 25,50	€ 25,00	€ 24,00	€ 23,50
Spain	€ 24,50	€ 24,00	€ 23,00	€ 22,50
Finland	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Ireland	€ 25,50	€ 25,00	€ 24,00	€ 23,50
Slovenia	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Slovakia	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Czech Republic	€ 16,50	€ 16,00	€ 15,00	€ 14,50
Greece	€ 25,50	€ 25,00	€ 24,00	€ 23,50
Luxembourg	€ 14,25	€ 13,75	€ 12,75	€ 12,25
Estonia	€ 25,50	€ 25,00	€ 24,00	€ 23,50
Malta	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Portugal	€ 14,75	€ 14,25	€ 13,25	€ 12,75
Latvia	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Lithuania	€ 16,50	€ 16,00	€ 15,00	€ 14,50
Romania	€ 20,50	€ 20,00	€ 19,00	€ 18,50
Croatia	€ 14,75	€ 14,25	€ 13,25	€ 12,75
Hungary	€ 14,75	€ 14,25	€ 13,25	€ 12,75
Bulgaria	€ 14,75	€ 14,25	€ 13,25	€ 12,75

## Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for parcels. The peak surcharge is set at €0.25 per parcel and applies to every destination.



# Rates world.

## World shipments.

Country	Current rate		Surcharge	Rate from 2022	
	Fixed rate	Kg		Fixed rate	Rate per kg (incl. surcharge)
Great Britain	€ 14,55	€ 0,95	€ 0,00	€ 14,55	€ 0,95
Norway	€ 20,25	€ 1,75	€ 0,00	€ 20,25	€ 1,75
Switzerland	€ 20,25	€ 1,75	€ 0,00	€ 20,25	€ 1,75
Rest of Europe	€ 20,25	€ 1,75	€ 0,00	€ 20,25	€ 1,75
United States	€ 22,50	€ 4,25	€ 1,20	€ 22,50	€ 5,45
Australia	€ 22,50	€ 4,25	€ 2,10	€ 22,50	€ 6,35
Brazil	€ 22,50	€ 4,25	€ 1,30	€ 22,50	€ 5,55
Canada	€ 22,50	€ 4,25	€ 0,90	€ 22,50	€ 5,15
China	€ 22,50	€ 4,25	€ 0,00	€ 22,50	€ 4,25
Hong-Kong	€ 22,50	€ 4,25	€ 1,30	€ 22,50	€ 5,55
Japan	€ 22,50	€ 4,25	€ 1,30	€ 22,50	€ 5,55
New Zealand	€ 22,50	€ 4,25	€ 2,20	€ 22,50	€ 6,45
South Africa	€ 22,50	€ 4,25	€ 1,30	€ 22,50	€ 5,55
Rest of the World	€ 22,50	€ 4,25	€ 1,30	€ 22,50	€ 5,55

- We use a 0% VAT rate for world shipments.

## Corona surcharge.

The current corona surcharge will expire on 1 January 2022.

## Transport surcharge.

As of 1 January, PostNL will apply a transport surcharge, due to the continuing scarcity in international freight traffic. Above is an overview of the rates in combination with the transport surcharge.



### Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for parcels. The peak surcharge is set at €0.25 per parcel and applies to every destination.

### Volumetric weight for World shipments.

The price for World shipments is calculated using the basic rate + the kilo surcharge. Depending on the content (dm<sup>3</sup>) of the shipment, the kilo surcharge will be established based on either the actual weight (in kg) or the volume weight. This working method has been developed in order to tax shipments that take up more space and/or weight during transport more than smaller and/or lighter shipments. This means that if the actual weight of a shipment is greater than the volume weight, the actual weight will be used to calculate the kilo surcharge. If the volume weight is greater than the actual weight, the volume weight will be used. The example below helps explain how it works. As of 1 January 2022, we will use a new calculation for the volumetric weight. See the example below for a calculation.

#### Calculation example for a 3kg shipment:

- Size: 40 x 30 x 60 cm
- Content:  $4 \times 3 \times 6 \text{ dm} = 72 \text{ dm}^3$
- Actual weight: 3 kg
- Volume weight:  $72 / 9 = 8$

The volume weight is calculated based on the **content (dm<sup>3</sup>) / 9**. In the calculation example, 8 would be used to calculate the kilo surcharge. A weight of 8 kg would be used to calculate the kilo surcharge for this shipment.



# Rates collection service.

## Regular.

Amount of units	Rate
1 - 5	€ 6,00
6 - 10	€ 8,00
11 - 15	€ 10,25
16 - 20	€ 12,50
21 - 25	€ 15,75

## One-off.

Amount of units	Rate
1 - 5	€ 8,00
6 - 10	€ 10,50
11 - 15	€ 13,25
16 - 20	€ 22,75
21 - 25	€ 26,50



# Rates collection service Plus.

## Regular - 1 t/m 6 mailbags.

Surcharge per day for 6 extra bags: €2.50

Amount of days per week	Urban			Non-urban		
	2 hours	1 hour	30 min.	2 hours	1 hour	30 min.
1 - 4	€ 7,40	€ 10,45	€ 14,00	€ 11,30	€ 16,30	€ 23,20
5	€ 5,90	€ 8,30	€ 11,20	€ 9,30	€ 13,10	€ 18,60

## Regular - 1 roller container.

Surcharge per day for extra roller container: €6.80

Amount of days per week	Urban			Non-urban		
	2 hours	1 hour	30 min.	2 hours	1 hour	30 min.
1 - 4	€ 16,15	€ 19,00	€ 21,95	€ 20,20	€ 24,75	€ 30,70
5	€ 14,60	€ 16,95	€ 19,40	€ 18,25	€ 21,55	€ 26,30

## Incidental.

Surcharge per day for extra roller container: €6.80

	Urban			Non-urban		
	3 hours	1 hour	30 min.	3 hours	1 hour	30 min.
1 - 12 bags	€ 16,45	€ 21,90	€ 27,40	€ 32,85	€ 38,30	€ 43,80
1 roller container	€ 43,80	€ 49,25	€ 54,75	€ 60,25	€ 65,70	€ 71,15



# Surcharges.

## Peak surcharge.

In 2022, PostNL will also apply a peak surcharge in order to guarantee quality when it comes to processing and delivering parcels and letterbox parcels during the final, busiest period of the year. The peak surcharge is set at €0.25 per parcel and €0.15 per letterbox parcel sent and applies to every destination.

For six weeks, starting in the month of November, the peak surcharge will be applied on top of shipping costs for parcels and letterbox parcels. More information will follow concerning the specific period in which the peak surcharge will be applied.

- Parcel shipments and return shipments: **+ € 0.25**
- Letterbox parcels and return shipments: **+ € 0.15**

## Manual processing surcharge.

If products are packed incorrectly or not firmly, they can disrupt the logistics process of the carrier. For example, because they get stuck on the sorting belt, get damaged or the shipping label cannot be scanned. To solve this problem, they are removed from the sorting belt and processed manually. You pay a surcharge for this, on top of the costs of your shipment. The [‘manual processing surcharge’](#) has been set at €3.18 per package, with the exception of Germany and France. Watch [this](#) video to see how you can avoid the surcharge. On the right you see an overview of the surcharge for shipments within Europe.

Country	Surcharge
Germany	€ 10,00
France	€ 8,00
Other EU countries	€ 3,18